

9/14/2026

Instructions for installing Flex Pro Grip device firmware on Windows and Mac Computer

- 1) The FlexPro Grip device firmware update can only be installed with a USB data cable. If you do not have one, you can get one at any Best Buy or Walmart. Amazon is also a good option.

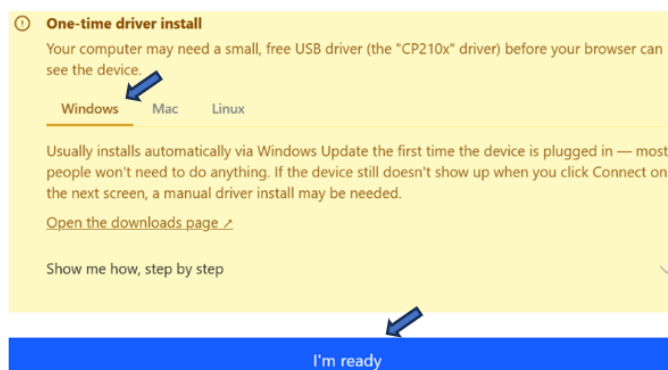
For Windows computers, here's a [link](#) to one for \$5.99.

For Mac users, you may need either an adapter or a USB-C to USB-C data cable. Here's a [link](#) to one for \$8.99.

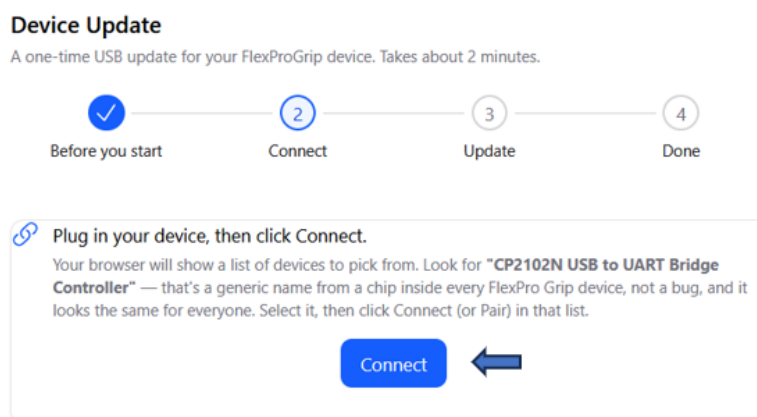
- 2) Once you have the USB data cable, to install the firmware update login in to your FlexPro Grip account on your computer using either Chrome or Microsoft Edge as your browser. (The Device Update will only work using Chrome or Microsoft Edge. If you do not have Chrome or Microsoft Edge, please download one of these browsers before continuing.)
- 3) Make sure your computer is plugged into power so it won't fall asleep mid-update.
- 4) After logging into your account, on the top line, next to "Log out" select "Device Update"



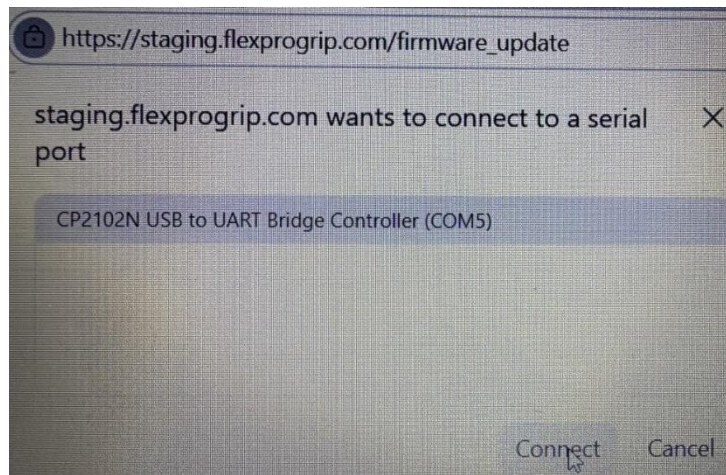
- 5) Connect the USB data cable to both your computer and your FlexPro Grip device.
- 6) Turn on your FlexPro Grip device.
- 7) Select whether you have a Windows or Mac computer, then "I'm ready"



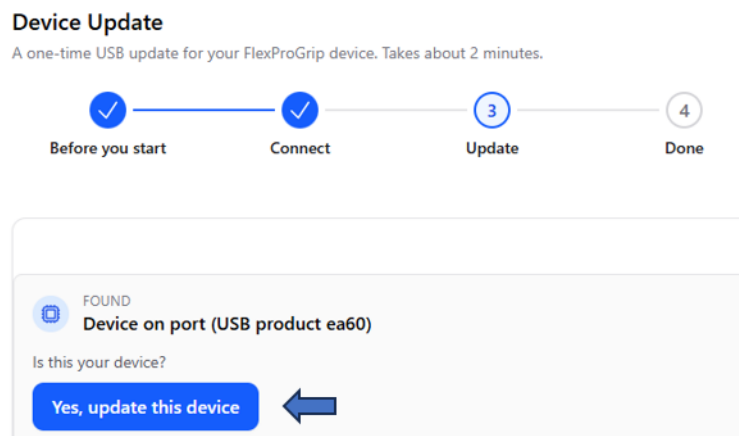
- 8) Select "Connect"



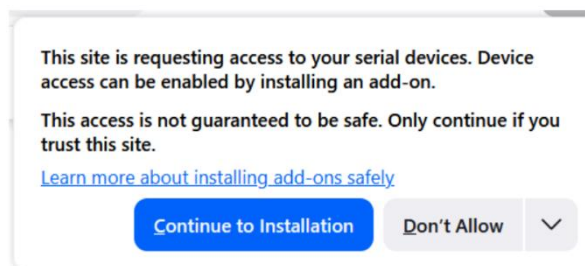
- 9) If your computer finds the file, you will see this pop up. If so, select the CP210X USB file, then select Connect.



- 10) Select update this device to complete the firmware update.



- 11) When attempting Step 9, you may receive the following pop up.



If so, select Continue to Installation

- 12) If after selecting “Continue to Installation” you receive a message saying “No compatible devices found” select “Cancel,” then start over, by selecting “Device Update.”

13) Only this time, after selecting either a Windows or Mac computer, select Open the Down loads page.

One-time driver install

Your computer may need a small, free USB driver (the "CP210x" driver) before your browser can see the device.

Windows Mac Linux

Usually installs automatically via Windows Update the first time the device is plugged in — most people won't need to do anything. If the device still doesn't show up when you click Connect on the next screen, a manual driver install may be needed.

[Open the downloads page ↗](#)

Show me how, step by step

One-time driver install

Your computer may need a small, free USB driver (the "CP210x" driver) before your browser can see the device.

Windows Mac Linux

Some Macs already have what they need and some don't — if the device doesn't show up when you click Connect on the next screen, install it: download the driver, then open **System Settings** → **Privacy & Security**, find the message about blocked system software, and click **Allow**. You may be asked to restart your Mac. Then unplug and re-plug your device before continuing.

[Open the downloads page ↗](#)

Show me how, step by step

IF YOU HAVE A WINDOWS COMPUTER: Select CP210x Windows Drivers if you have Windows.
IF YOU HAVE A MAX COMPUTER GO TO PAGE 6

1. Download the CP210x Windows Drivers zip from the page above.

Software · 10

CP210x Universal Windows Driver	v11.3.0 6/24/2023
CP210x VCP Mac OSX Driver	v6.0.2 10/26/2021
CP210x Windows Drivers	v6.7.6 9/3/2020
CP210x Windows Drivers with Serial Enumerator	v6.7.6 9/3/2020
CP210x_5x_AppNote_Archive	9/3/2020

2. Right-click the downloaded zip and choose **Extract All** to unzip it.



CP210x_Windows_Drivers.zip

3. Open the extracted folder and run CP210xVCPInstaller_x64.exe (use the x86 installer instead on a 32-bit machine).

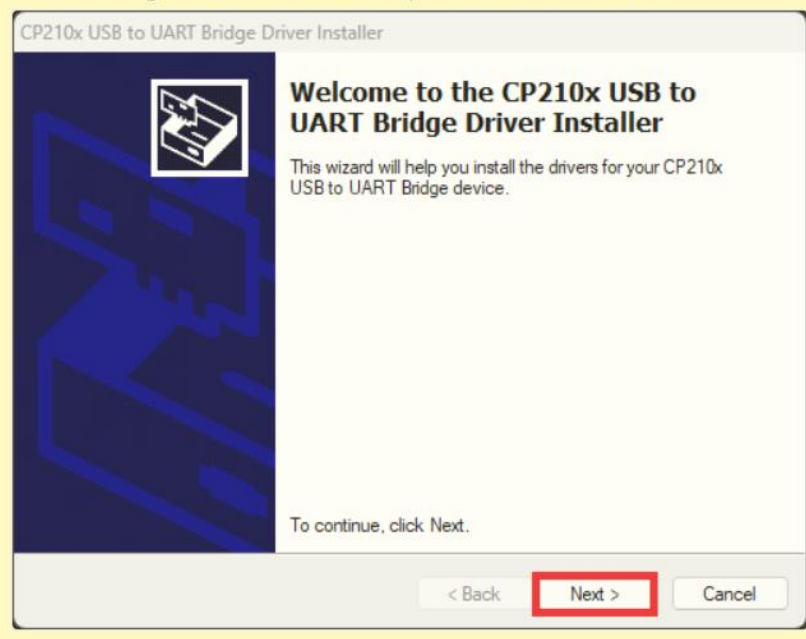
	CP210xVCPInstaller_x64.exe	Application	1,026 KB
	CP210xVCPInstaller_x86.exe	Application	903 KB
	dpinst.xml	XML Source File	12 KB
	SLAB_License_Agreement_VCP_Windows...	Text Document	9 KB
	slabvcp.cat	Security Catalog	11 KB
	slabvcp.inf	Setup Information	8 KB
	v6-7-6-driver-release-notes.txt	Text Document	16 KB
	x64	File folder	
	x86	File folder	

Select the 64.exe if you have a 64 bit computer or the 86.exe if you have a 32 bit computer.

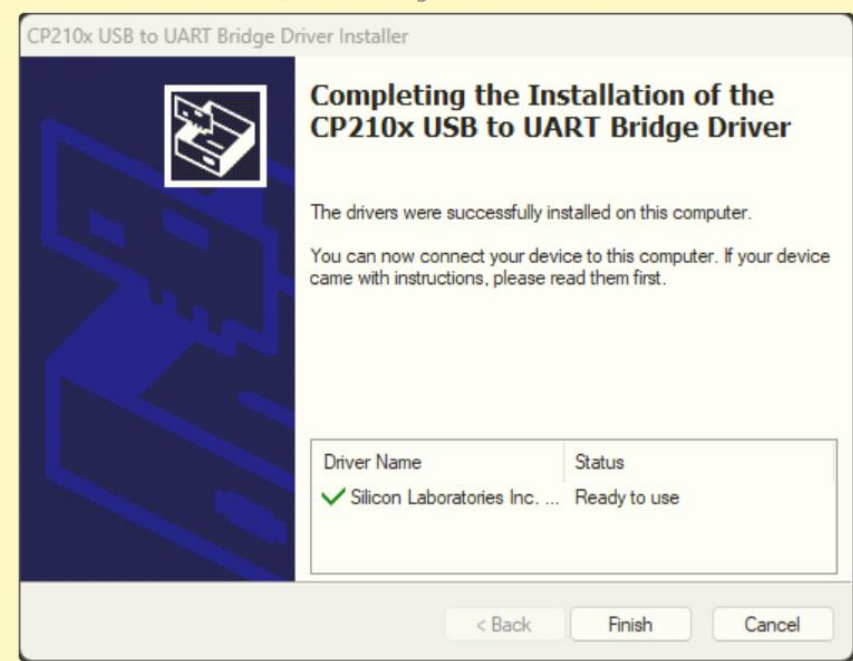
If you are unsure whether you have a 32 bit or 64 bit computer:

- 1) Click the Start button on your Windows computer and select Settings.
- 2) Click on System.
- 3) Scroll down and select About.
- 4) Look for System type under Device specifications to see if your operating system is 32-bit or 64-bit.

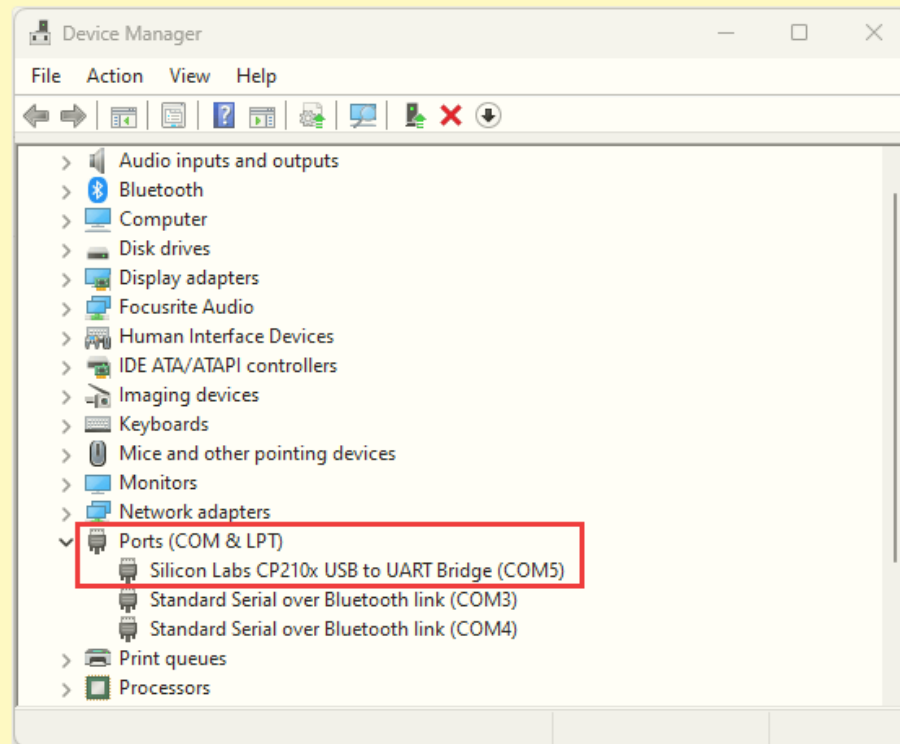
4. Click through the installer: **Next**, accept the license, then **Finish**.



5. The installer shows a success message once it's done.



6. **Verify it worked:** plug in your FPG device, open **Device Manager** (search for it in the Start menu), and expand **Ports (COM & LPT)**. You should see **Silicon Labs CP210x USB to UART Bridge (COMx)** listed — that confirms the driver actually took effect, not just that the installer finished.



I'm ready

If you did not see the Silicon Labs CP210X USB under your Ports, try the steps again. If that does not work and you still do not see the Silicon Labs CP210X USB in your ports, contact FPG at 504-526-4747 for further assistance.

Once you see the Silicon Labs CP210X USB file, go back and repeat Steps 9 and 10 to complete the update.

IF YOU HAVE A MAC COMPUTER: Select CP210x VCP Mac OSX Driver

1. [redacted], download the CP210x VCP Mac OSX Driver entry (not the Windows one — [redacted]).

Software • 10

CP210x Universal Windows Driver	v11.3.0
	6/24/2023
CP210x VCP Mac OSX Driver	v6.0.2
	10/26/2021
CP210x Windows Drivers	v6.7.6
	9/3/2020
CP210x Windows Drivers with Serial Enumerator	v6.7.6
	9/3/2020
CP210x_5x_AppNote_Archive	9/3/2020

2. Unzip the downloaded Mac_OSX_VCP_Driver.zip.



Mac_OSX_VCP_Driver.zip
1,937 KB • Done

3. Open the unzipped folder and double-click the SiLabsUSBDriverDisk.dmg file to start the installation process.

Name	Size	Kind
macOS_VCP_Driver	--	Folder
SiLabsUSBDriverDisk.dmg	2 MB	Disk Image
macOS_VCP_Driver_Release_Notes.txt	11 KB	Plain Text
Mac_OSX_VCP_Driver.zip	2 MB	ZIP archive

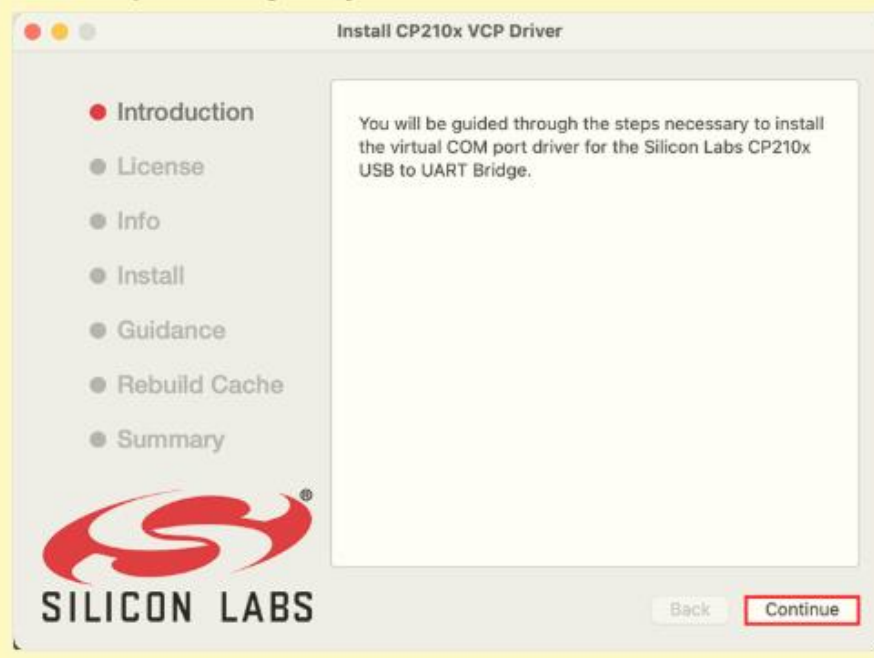
4. Open the Install CP210x VCP driver file: double-click it in the disk image window that opens.



5. If macOS warns it was downloaded from the internet, click Open.

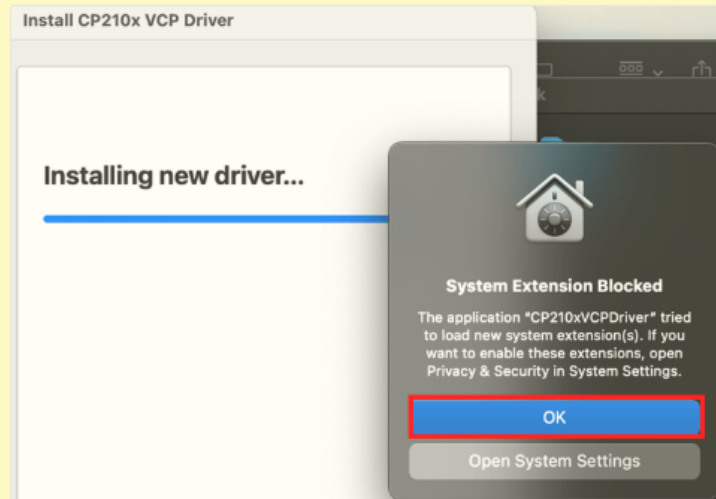


6. Click Continue through the installer — you'll be asked to agree to the license and enter your Mac's admin password along the way.

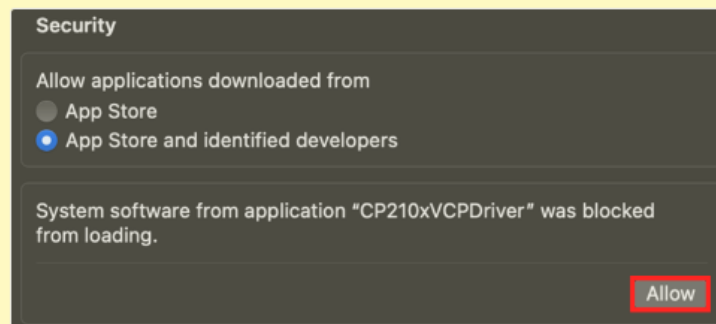


Your Mac administrator password is the login password for the primary user account you or someone else created when setting up the computer.

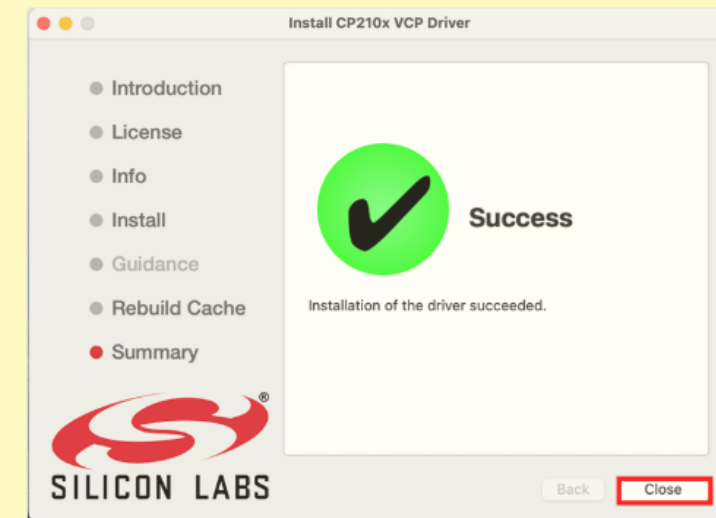
7. macOS will likely say the system extension was blocked. Click **Open System Settings** (or dismiss it and open Privacy & Security yourself).



8. Under **Privacy & Security** → **Security**, click **Allow** next to the message that system software from "CP210xVCPDriver" was blocked.



9. Once it finishes you'll see a success message.



I'm ready

Once you complete the Silicon Labs CP210X USB installation, go back and repeat Steps 9 and 10 to complete the update.